

FOR IMMEDIATE RELEASE

Cobb County Tax Commissioner's Office

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Cobb County Tag & Title Services Interrupted May 21-27

Preparation for the new Georgia DRIVES Vehicles System will impact services over the Memorial Day holiday.

Marietta, GA. – In preparation of the implementation of a new-state-of-the-art system, Georgia DRIVES, Cobb County Tax Commissioner Carla Jackson is alerting Cobb County residents that tag and title services will be interrupted in various ways from May 21-27 while a new state motor vehicle system is being installed.

“This system replacement is much needed, and I assure you our team members are working diligently with the Georgia Department of Revenue to prepare for the implementation of Georgia DRIVES. However, like any major technology change or upgrade, there will be some system downtime. Therefore, I am asking all Cobb County residents with May or June renewals to complete their registration as early as possible to avoid any delays.”

Here's what to expect during May 21-May 27:

- May 21-27: no kiosk or online services
- May 23-27: no tag office, kiosk, mail or online services
- May 27: closed for Memorial Day

With more than 120,000 vehicle renewals expected for May and June, Cobb residents are strongly being encouraged to renew before May 17 to avoid any delays. Here are the ways to renew:

- Online – for renewals without changes from previous registration; convenience fees apply; decals arrive by mail
- Kiosk – for renewals without changes from previous registration; convenience fees apply; receive decal immediately; (5) locations county wide
- Tag Offices – for all renewals; no convenience fees; (4) locations county wide

“We want to continue offering exceptional customer service and will work with residents to prepare them for the impending Memorial Day Launch of the Georgia DRIVES system.”

For more information, please visit www.cobbtax.org or contact the Motor Vehicle Customer Service Center at 770-528-8600.

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The Cobb County Tax Commissioner Carla Jackson is a constitutionally-elected official responsible to bill, collect and disburse personal and property taxes and to administer homestead exemptions. Serving also as an agent for the state of Georgia, the tax commissioner registers and titles motor vehicles and disburses associated revenue. For more information on the Cobb County Tax Commissioner's Office, go to www.cobbtax.org.